

APRIL 2010 TRAFFIC

Passenger

- ▶ **15.3% reduction in capacity with traffic down 15.9% following almost total suspension of operations between April 16-19th**

Cargo

- ▶ **Traffic down 2.0%**
 - ▶ **Load factor up 9.1 points to 70.5%**
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In April 2010 the recovery in passenger and cargo activities was significantly perturbed by the shut down of European airspace following the eruption of the Icelandic volcano, Eyjafjöll. Flights were almost completely suspended for four days, and highly disrupted for a further three. Throughout the crisis, the group made every effort to inform, assist and repatriate its customers, notably by putting on a large number of additional flights. The net impact on operating income is estimated at €35m per day of completely suspended operations.

Passenger business

Activity during the month saw three phases. Up until the ash crisis, traffic continued the positive trend of the previous month, with a 1.1% rise for capacity down by 1.4%. Unit revenue per available seat kilometer (RASK) excluding currency was strongly up on a year earlier. Traffic collapsed during the seven days of the crisis. Once flights resumed, the recovery was gradual due to the number of cancelled journeys during the crisis. Traffic therefore fell 15.9% for the month as a whole, while capacity was down by 15.3%. The load factor declined by 0.6 points. Total passengers amounted to 5.0 million (-20.3%). However, despite this significant disruption, RASK excluding currency impact was up on last year. Forward bookings for the next few weeks are showing a positive trend.

- On the Americas network traffic fell 15.9% with capacity down by 15.5%. The load factor declined by 0.4 points to 85.0%.
- Traffic on the Asia network declined by 13.0% with capacity down 10.3%. The load factor gave up 2.6 points to 83.5%.
- The Africa and Middle East network was similarly affected with a 14.2% drop in traffic, while capacity was down by 15.7%. The load factor gained 1.3 points to 80.1%.
- On the Caribbean and Indian Ocean network, traffic declined by 10.2% with capacity down by 8.2%. The load factor dropped 1.7 points to 78.9%.
- The European network was the longest affected by the airspace shut down, and saw traffic drop by 23.5% for capacity down 22.8%. The load factor stood at 69.7%, down 0.6 points.

Cargo business

The shut down of European airspace led to a 14.7% reduction in capacity. However, cargo was relatively lightly affected because the majority of goods were able to be stocked until flights resumed. Moreover cargo flights resumed earlier than passenger flights. Traffic therefore declined by just 2.0%, while the load factor gained 9.1 points to 70.5%. Unit revenue per available ton kilometer (RATK) was up strongly compared with April 2009.

STATISTICS

Passenger activity (in millions)

Total Group	April			Year to date		
	2010	2009	Variation	2010-11	2009-10	Variation
Passengers carried (000s)	4,968	6,230	(20.3%)	4,968	6,230	(20.3%)
Revenue pax-kilometers (RPK)	14,277	16,982	(15.9%)	14,277	16,982	(15.9%)
Available seat-kilometers (ASK)	17,852	21,088	(15.3%)	17,852	21,088	(15.3%)
Load factor (%)	80.0%	80.5%	(0.6)	80.0%	80.5%	(0.6)
Europe (including France)						
Passengers carried (000s)	3,337	4,339	(23.1%)	3,337	4,339	(23.1%)
Revenue pax-kilometers (RPK)	2,659	3,474	(23.5%)	2,659	3,474	(23.5%)
Available seat-kilometers (ASK)	3,817	4,943	(22.8%)	3,817	4,943	(22.8%)
Load factor (%)	69.7%	70.3%	(0.6)	69.7%	70.3%	(0.6)
Americas						
Passengers carried (000s)	616	735	(16.3%)	616	735	(16.3%)
Revenue pax-kilometers (RPK)	4,610	5,483	(15.9%)	4,610	5,483	(15.9%)
Available seat-kilometers (ASK)	5,423	6,419	(15.5%)	5,423	6,419	(15.5%)
Load factor (%)	85.0%	85.4%	(0.4)	85.0%	85.4%	(0.4)
Asia / Pacific						
Passengers carried (000s)	385	440	(12.6%)	385	440	(12.6%)
Revenue pax-kilometers (RPK)	3,303	3,796	(13.0%)	3,303	3,796	(13.0%)
Available seat-kilometers (ASK)	3,956	4,411	(10.3%)	3,956	4,411	(10.3%)
Load factor (%)	83.5%	86.0%	(2.6)	83.5%	86.0%	(2.6)
Africa / Middle East						
Passengers carried (000s)	389	451	(13.7%)	389	451	(13.7%)
Revenue pax-kilometers (RPK)	2,018	2,353	(14.2%)	2,018	2,353	(14.2%)
Available seat-kilometers (ASK)	2,519	2,986	(15.7%)	2,519	2,986	(15.7%)
Load factor (%)	80.1%	78.8%	1.3	80.1%	78.8%	1.3
Caribbean / Indian, Ocean						
Passengers carried (000s)	242	265	(8.6%)	242	265	(8.6%)
Revenue pax-kilometers (RPK)	1,686	1,877	(10.2%)	1,686	1,877	(10.2%)
Available seat-kilometers (ASK)	2,137	2,329	(8.2%)	2,137	2,329	(8.2%)
Load factor (%)	78.9%	80.6%	(1.7)	78.9%	80.6%	(1.7)

Cargo activity (in millions)

Total Group	April			Year to date		
	2010	2009	Variation	2010-11	2009-10	Variation
Revenue tonne-km (RTK)	865	883	(2.0%)	865	883	(2.0%)
Available tonne-km (ATK)	1,226	1,437	(14.7%)	1,226	1,437	(14.7%)
Load factor (%)	70.5%	61.4%	9.1	70.5%	61.4%	9.1
Europe (including France)						
Revenue tonne-km (RTK)	5	6	(18.8%)	5	6	(18.8%)
Available tonne-km (ATK)	35	44	(19.9%)	35	44	(19.9%)
Load factor (%)	14.5%	14.3%	0.2	14.5%	14.3%	0.2
Americas						
Revenue tonne-km (RTK)	328	329	(0.4%)	328	329	(0.4%)
Available tonne-km (ATK)	456	531	(14.2%)	456	531	(14.2%)
Load factor (%)	71.9%	61.9%	9.9	71.9%	61.9%	9.9
Asia / Pacific						
Revenue tonne-km (RTK)	365	356	2.6%	365	356	2.6%
Available tonne-km (ATK)	449	527	(14.8%)	449	527	(14.8%)
Load factor (%)	81.3%	67.5%	13.8	81.3%	67.5%	13.8
Africa / Middle East						
Revenue tonne-km (RTK)	130	141	(7.9%)	130	141	(7.9%)
Available tonne-km (ATK)	201	234	(13.8%)	201	234	(13.8%)
Load factor (%)	64.7%	60.5%	4.2	64.7%	60.5%	4.2
Caribbean / Indian Ocean						
Revenue tonne-km (RTK)	37	50	(27.2%)	37	50	(27.2%)
Available tonne-km (ATK)	84	101	(16.2%)	84	101	(16.2%)
Load factor (%)	43.3%	49.8%	(6.5)	43.3%	49.8%	(6.5)